Journal 53

Today, you’re a station manager.

Occasionally at the radio station, we will get complaints. We want to keep our customers happy and want a good reputation in the community. I recently received the following letter about music. As it turned out, these songs were not in our music library, but some students had loaded them into their show.

Please A) write a response to this letter as a staff member of WPPB would, B) describe a policy to make sure this doesn’t happen again, and C) what should the consequence be for the students that played the songs?

Mr. Boone,

Good morning!  My name is xxxxx xxxxx and my son is xxxxx xxxxx.  I think he has already mentioned this to you, but while listening to the radio station last week after school in my classroom, a very explicit version of “No Worries” played. I was disappointed to hear it again yesterday evening while working in my classroom.  Thankfully, on both occasions I had my door closed and students were not in the building. xxxxx informed me that you could not locate the song which prevented it from being removed but if you knew the time it played, you could.  It played at around xxxxx xxxxx yesterday evening. Another song after that played after that song I felt was very graphic in nature and inappropriate for a radio station run by high school students.  I have told many people about the station and have encouraged them to listen but I am hesitant to do that now.  My husband also paid to have a commercial played and was also disappointed in the selections being played.  In our opinion, any of those supporters should feel comfortable about having the station played over their speakers but I am afraid that could not be done.  I hope this matter is addressed immediately.

Thank you-

Jane Doe

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A)

B)

C)